

**UNIVERSITY OF WASHINGTON
CONSENT FORM**

Youth Online Community Moderators

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We are asking you to be in a research study. This form gives you information to help you decide whether or not to be in the study. Being in the study is voluntary. Please read this carefully. You may ask any questions about the study. Then you can decide whether you want to be in the study.

KEY INFORMATION ABOUT THIS STUDY

- The purpose of this research is to understand and improve the experience of youth online community moderators (13-17 years old). You have been invited because you either mentor moderators who are currently teens, or you were recently a teen moderator.
- You are invited to participate in a research study about youth online community moderators. Your participation is voluntary and you may stop the study at any time with no impact on your compensation. You will be asked to verbally provide consent by typing in the chat to indicate your agreement to participate prior to the interview.
- Participation is expected to take between 30-60 minutes. The process for this study will consist of scheduling time for an audio, video, or text interview. The interview and transcript will be recorded. Any personally identifiable information will be removed prior to sharing with other researchers or publications.
- There are no direct benefits to you expected from this study. The results of this research may influence better tools or policies for youth online community moderators in the future. The risks of participating in this study are minimal.

STUDY PURPOSE & PROCEDURES

DESCRIPTION: You are invited to participate in a research study about youth volunteer moderators in online communities. The research aims to understand and improve the experience of youth (13-17 y/o) moderators on online community platforms such as, but not limited to, Discord, Reddit, and Twitch. You have been invited because you either mentor moderators who are currently teens, or you were recently a teen moderator. You will be asked questions about your experiences related to moderation and/or your experiences related to mentoring or helping youth moderators. This interview will last approximately 30-60 minutes, and audio of this interview will be recorded so we can accurately transcribe your words. After transcription, the audio recording will be destroyed. Your participation will take approximately 30-60 minutes.

RISKS, STRESS, OR DISCOMFORT

RISKS AND BENEFITS: The risks associated with this study are minimal. There is a chance that you may recall an unpleasant experience you had related to moderation. The benefits which may reasonably be expected to result from this study are the development of improved tools for moderation in the future and influencing policies related to volunteer moderation. We cannot and do not guarantee or promise that you will receive any benefits from this study.

COMPENSATION

PAYMENTS: You will receive a \$15 gift code as thanks for your participation. You may stop participating in the study at any time and still receive full compensation.

For US participants, the default retailer for the gift code is Amazon.com. You can expect to receive the gift code within 1-2 weeks. You may also choose a different retailer from the Tango gift card catalog at the end of the study, but Tango gift codes will take 4-8 weeks for processing. The Tango gift card catalog can be found here: <https://www.tangocard.com/reward-catalog>.

For participants international to the US: You may select a gift card from the Tango gift card catalog at the end of the study. The Tango gift card catalog can be found here: <https://www.tangocard.com/reward-catalog>. Please note that Tango gift codes can take 4-8 weeks for processing.

CONFIDENTIALITY & USE OF INFORMATION

PRIVACY & RECORDINGS: Your individual privacy will be maintained in all published and written data resulting from the study. The information and/or specimens that we obtain from you for this study might be used for future studies. We may remove anything that might identify you (such as your username or name) from the information and specimens. If we do so, that information and specimens may then be used for future research studies or given to another investigator without getting additional permission from you.

OTHER INFORMATION

RESCHEDULING AND/OR WITHDRAWING PARTICIPATION: You may refuse to participate and you are free to withdraw from this study at any time without penalty or loss of benefits to which you are otherwise entitled. If you wish to withdraw or need to reschedule your interview, please contact Jina Yoon, whose information is listed on page 1 of this consent form.

Subject's statement

This study has been explained to me. I volunteer to take part in this research. I have had a chance to ask questions. If I have questions later about the research, or if I have been harmed by participating in this study, I can contact one of the researchers listed on the first page of this consent form. If I have questions about my rights as a research subject, I can call the Human Subjects Division at (206) 543-0098. I will receive a copy of this consent form.

If you agree to the above Subject's statement and consent to participate in the study, please communicate to the researcher you are in contact with by typing in the direct message/chat the following phrase:

“I consent to participate in this study.”