## From Language to the Mind:

Learning to Read

Deception,

Connotation,
and Literary Success

## **Yejin Choi**

Computer Science & Engineering



# Three Different Layers of Reading

films are if anyone wants to help dig under the snow for them."

Soon a small party with a lantern dashed out into the howling darkness where Blackie's memory suggested that a box of film had been left during the rush to get settled for the winter. Working like wild men to beat the cold, they dug a hole six feet deep into the snow and finally located the missing box.

The show, an old Charlie Chaplin release, was given right there in the mess hall where a stove and the kitchen filled half of one side of the room and bunks lined the other side. In the center was a long table and on either side of this were benches.

What was said about the actors and actresses would have made them forget their cues could they but have heard Comments were rough. If the members of the expedicion didn't like anyone on the screen they told him so in unmistakable terms of disapproval. Often they named the actors after some of those present, and yells of derision greeted their appearance on the screen. For instance, "Bill" Vander Veer, on account of his Reading the author's mind

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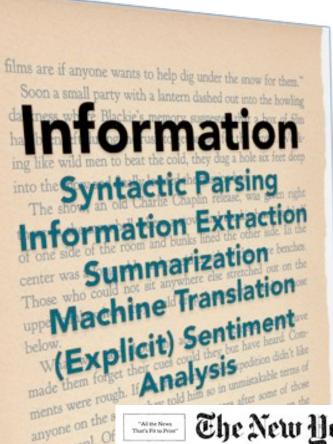
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## Alexa Wilding

Alexa Wilding was one of the favourite models of the Pre-Raphaelite artist Dante Gabriel Rossetti, featuring in some of his finest paintings of the later 1860s and early 1870s. Wikipedia



Born: United Kingdom

#### People also search for



Fanny Comforth



Jane Morris



Elizabeth Siddal



Annie Miller

Total Tweets: 22,365

#### The New york Times That's Fit to Print"

STOCKS PLUNGE 508 POINTS, A DROP OF 22.6%; 604 MILLION VOLUME NEARLY DOUBLES RECORD

screen. For ins U.S. Ships Shell Iran Installation In Gulf Reprisal

disapproval. Of present, and ye

Offshore Target Termed

Does 1987 Equal 1929?

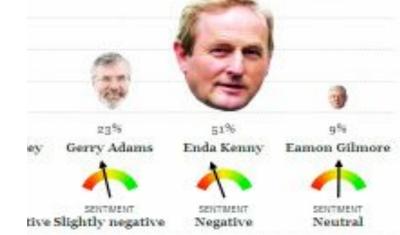


NORLOWIDE IMPACT

Frenzied Trading Raises

Fears of Recession -

Tape 2 Hours Late



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dodging (Nguyen et al 2013)

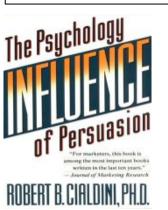
#### hedging

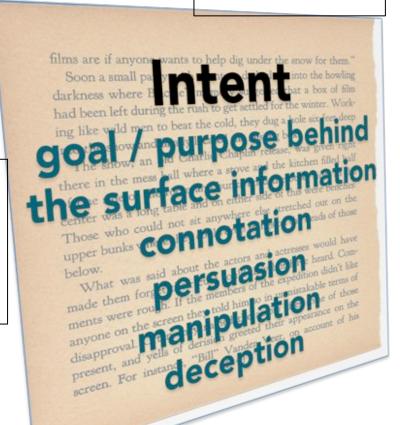
(Choi et al. 2012) (Ganter and Strube, 2009) (Kilicoglu and Bergler 2008) framing in media & political discourse (Yano et al., 2010) (Recasens et al., 2013)



### syntactic packaging

"My toy broke"
instead of
"I broke my toy"
(Greene and Resnik 2009)







deception

fake online reviews



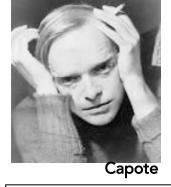
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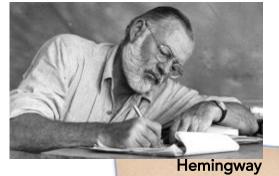
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authorship verification

authorship obfuscation

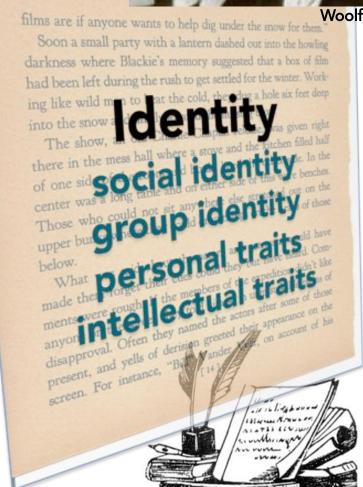
demographics: gender, nationality, age, vocation

personality, psychological state: happy, authoritative, depressed...

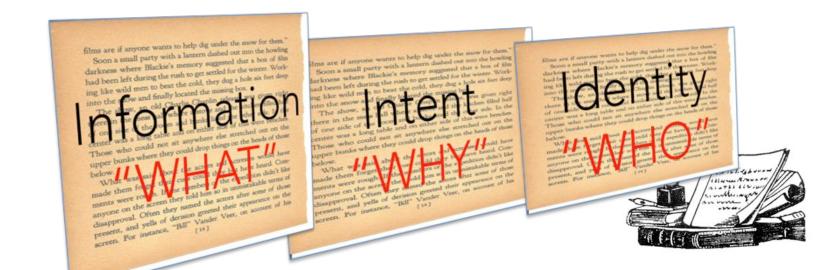
intellectual traits & development: literary success







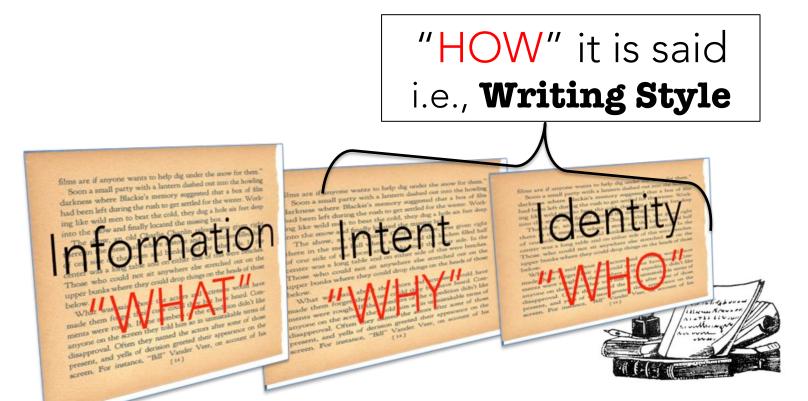
# From Language to the Mind



## From Language to the Mind

## Is it even possible? (without full semantic understanding)

It is more about "HOW" it is said than "WHAT" is said.



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→ It is more about "HOW" it is said than "WHAT" is said.

(Harpalani et al., ACL 2011)

- Wikipedia
  - Community-based knowledge forums (collective intelligence)
  - anybody can edit
  - susceptible to vandalism --- 7% are vandal edits
- Wikipedia Vandalism
  - ill-intentioned edits to compromise the integrity of Wikipedia.
  - E.g., irrelevant obscenities, humor, or obvious nonsense.

## Wikipedia Vandalism

<Edit Title: Harry Potter>

 Harry Potter is a teenage boy who likes to smoke crack with his buds. They also run an illegal smuggling business to their headmaster dumbledore. He is dumb!

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# Wikipedia <u>Manual of Style</u>

#### Formatting / Grammar Standards:

- layout, acronyms, punctuations, etc

#### **Content Standards:**

- Neutral point of view,
- No original research (always include citation)
- Verifiability
- "What Wikipedia is Not":
   propaganda, opinion, promotion, advertising

- Revelation in "HOW" it is said
- Long distance dependencies (syntactic)

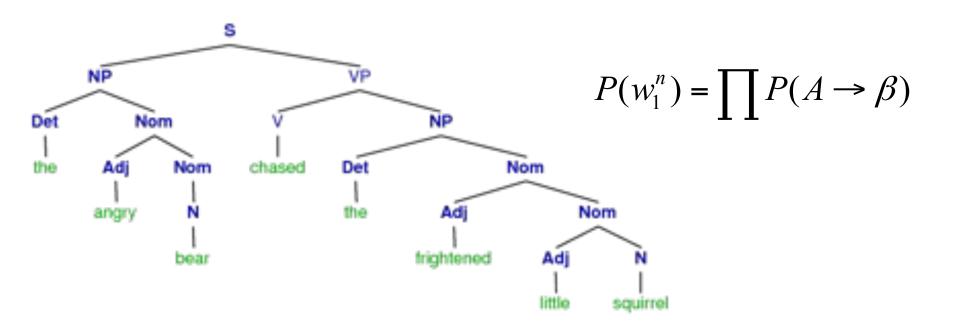
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   The theory is that [...] is the one [...]
  - Therefore, [...] will [...]
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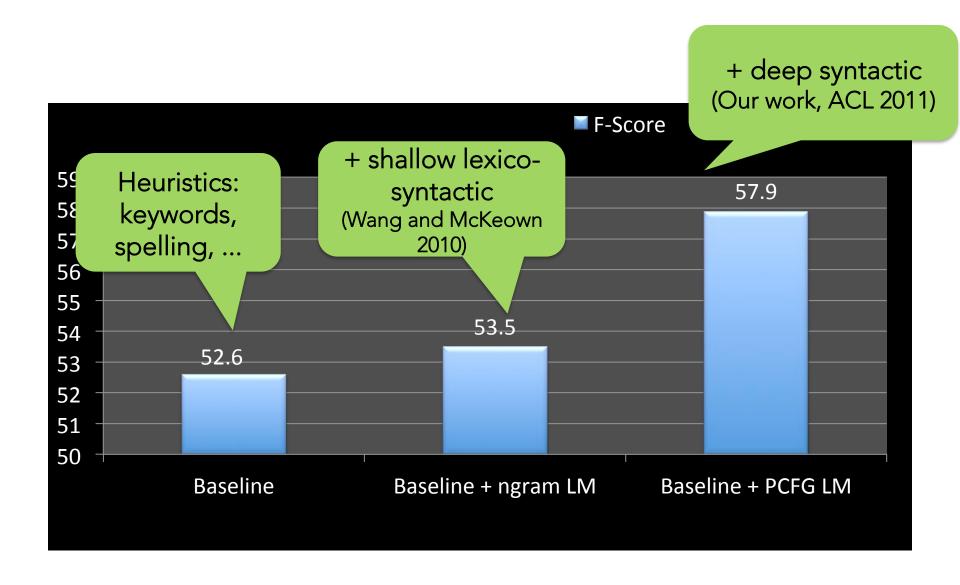
# Language Model Classifier

- N-gram Language Models
   most popular choice
- 2. PCFG Language Models
  - -- Chelba (1997), Raghavan et al. (2010),

$$P(w_1^n) = \prod_{k=1}^n P(w_k \mid w_{k-1})$$



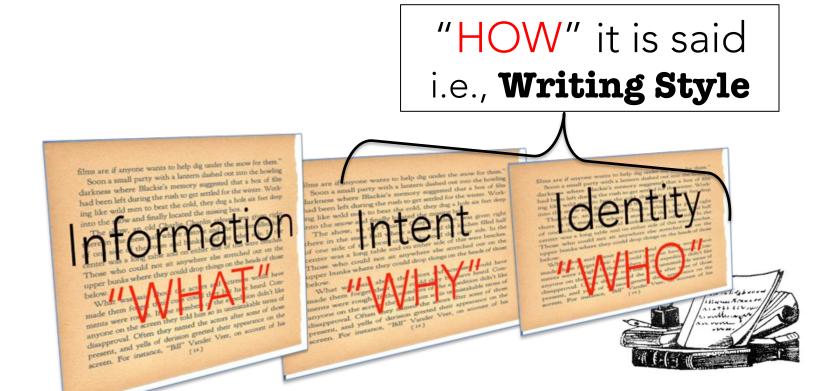
## Writing style: can detect vandalism better



## From Language to the Mind

## Is it even possible? (without full semantic understanding)

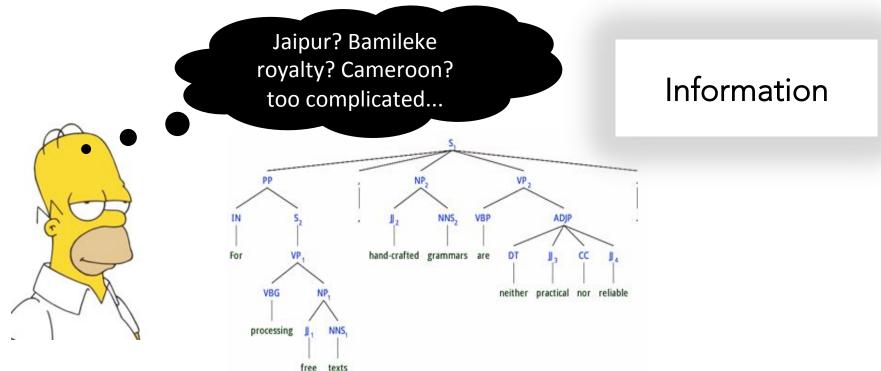
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- We --humans- also often rely on "overall impression".



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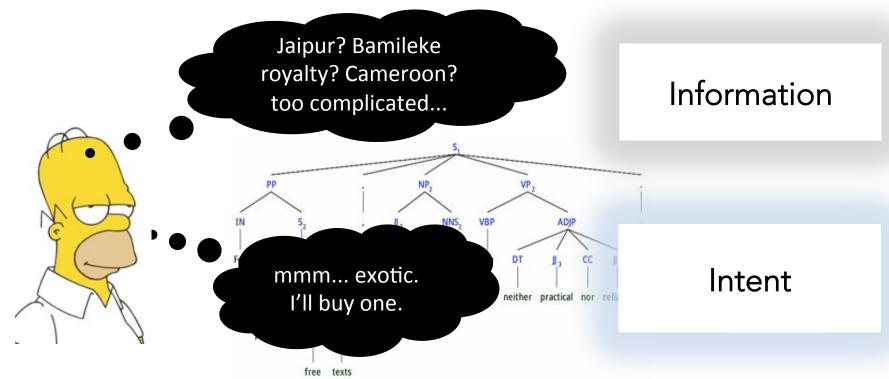
Part sculpture, part table, all artisanal. Craftspeople in Jaipur, India, hand carved the delicate rosettes on this low-lying solid mango wood table, which takes its original inspiration from a ceremonial stool used by Bamileke royalty in the African country of Cameroon.





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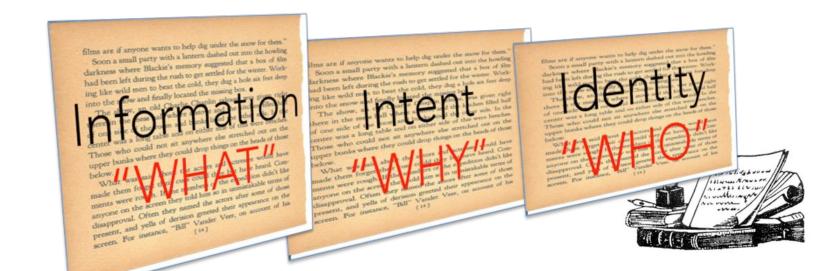


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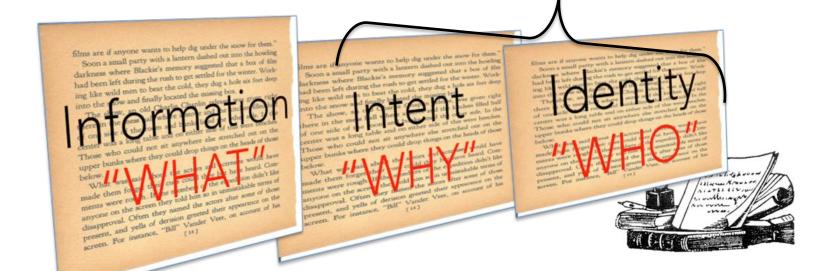
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- We --humans- also often rely on "overall impression".

Computers at times can do better than humans!



# What is "Writing Style"?

"HOW" it is said i.e., Writing Style



# What is "Writing Style"?

**Blog Post** 

search Papers? New York Times? Blogs?

"<u>So how can you spot a fake review?</u> Unfortunately, it's here are a few warning

Research Paper (ACL, 2011)

"To obtain a deeper understanding of the nature of deceptive reviews, we examine the New York Cimes

"As online retailers increasingly depend on reviews as <u>a sales</u> tool, <u>an industry of fibbers and promoters</u> has <u>sprung up</u> to buy and sell <u>raves for a pittance</u>."

# What is "Writing Style"?

#### Genre Categorization:

Petrenz and Webber, 2011; Finn et al., 2006; Argamon et al., 2003; Kessler et al., 1997

#### Authorship Attribution:

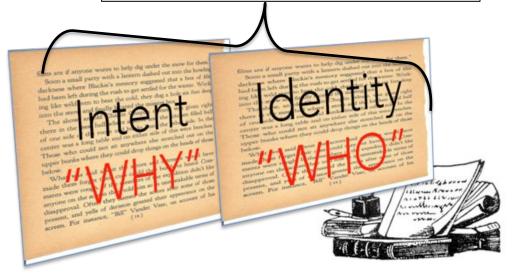
Holmes 1985, Raghavan et al., 2010; Koppel and Shler, 2004; Gamon, 2004;

# Many more possibilities...

Swanson and Charniak, 2012; Xu et al., 2012; lyyer et al., 2014; Hardisty et al., 2010

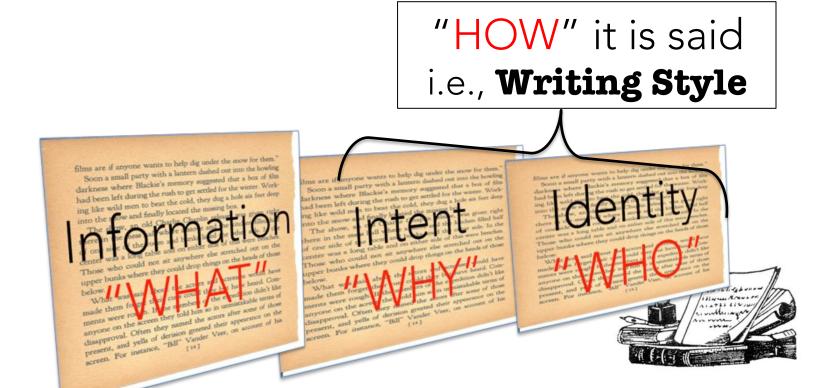


"HOW" it is said i.e., **Writing Style** 



# From Language to the Mind

#### Outline of the talk:

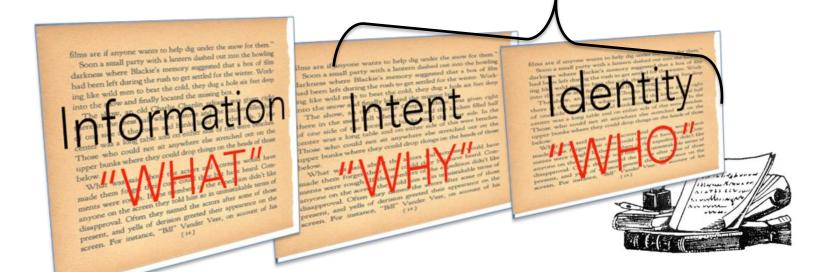


# From Language to the Mind

#### Outline of the talk:

- Deceptive Reviews and Essays
- II. Success of Novels
- III. Connotation of Words

"HOW" it is said i.e., **Writing Style** 



## Motivation

Online reviews
= shopping tool

Potential target for fake reviews!



"My husband and I stayed at the James Chicago Hotel for our anniversary. This place is fantastic! We knew as soon as we arrived we made the right choice! The rooms are BEAUTIFUL and the staff very attentive and wonderful! The area of the hotel is great, since I love to shop I couldn't ask for more! We will definitely be back to Chicago and we will for sure be back to the James Chicago."

## Deceptive or Truthful?

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"I have stayed at many hotels traveling for both business and pleasure and I can honestly say that The James is tops. The service at the hotel is first class. The rooms are modern and very comfortable. The location is perfect within walking distance to all of the great sights and restaurants. Highly recommend to both business travellers and couples."

# Gathering Data

- Label existing reviews?
  - Can't manually do this

# Gathering Data

- Label existing reviews?
  - Can't manually do this
- ☐ Instead, create new reviews
  - By hiring people to write fake positive reviews
  - Amazon Mechanical Turk
    - 20 hotels
    - 20 reviews / hotel
    - Offer \$1 / review
    - 400 reviews

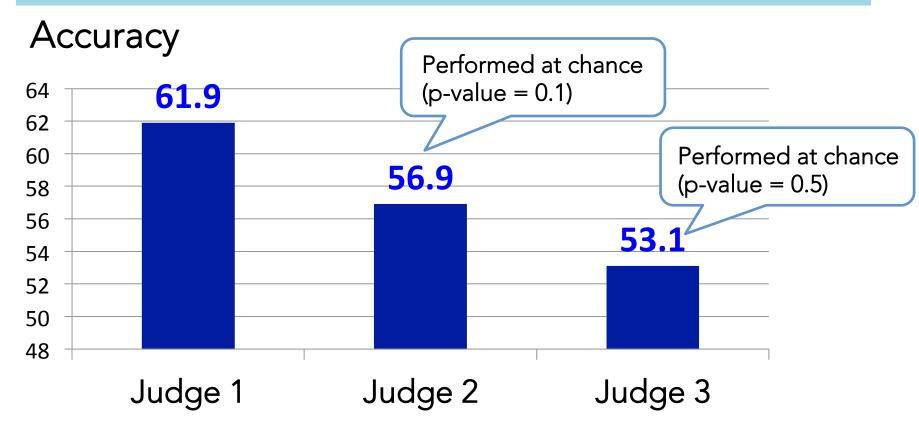


# How good are humans in detecting deceptive reviews?

- 80 truthful and 80 deceptive reviews
- 3 undergraduate judges

## Human Performance

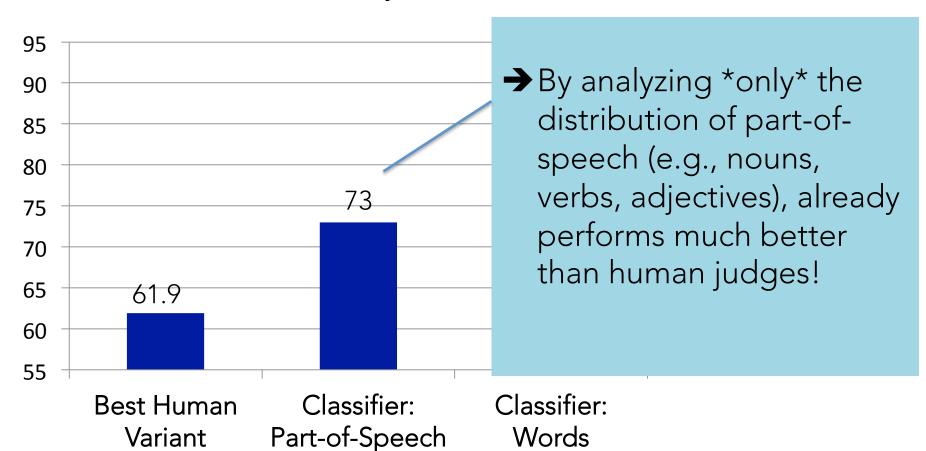
→ Aligns with previous studies in deception literature: humans typically perform barely better than chance. trained experts may perform at ~70%



How Well Can Computers Do?

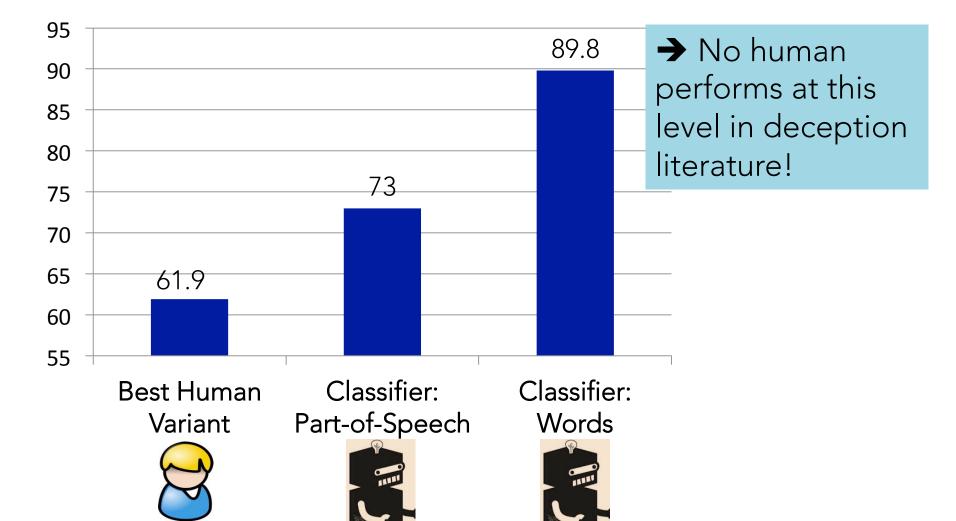
#### Classifier Performance (SVM with 5-fold CV)

#### **Accuracy**



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#### **Accuracy**



# Data-driven Discovery of Insights into Deceptive Writings

TRUTHFUL/INFORMATIVE			DECEPTIVE/IMAGINATIVE		
Category	Variant	Weight	Category	Variant	Weight
NOUNS	Singular	0.008	VERBS	Base	-0.057
	Plural	0.002		Past tense	0.041
	Proper, singular	-0.041		Present participle	-0.089
	Proper, plural	0.091		Singular, present	-0.031
ADJECTIVES	General	0.002		Third person	0.006
	Comparative	0.058		singular, present	0.026
	Superlative	-0.164		Modal	-0.063
PREPOSITIONS	General	0.064	ADVERBS	General	0.001
DETERMINERS	General	0.009		Comparative	-0.035
COORD. CONJ.	General	0.094	PRONOUNS	Personal	-0.098
VERBS	Past participle	0.053		Possessive	-0.303
ADVERBS	Superlative	-0.094	PRE-DETERMINERS	General	0.017
		_			

*Informative* writing (left) --- nouns, adjectives, prepositions *Imaginative* writing (right) --- verbs, adverbs, pronouns Rayson et. al. (2001)

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Truthful Reviews

 $\approx$ 

Informative Writing (Journalism)

**Deceptive Reviews** 

 $\approx$ 

Imaginative Writing (Novels)

A focus on who they were with In this example, "My husband," also words like "family." Greater use of first-person singular

Fake reviews tend to use "I" and "me" more often. Direct mention of where they stayed

Hotel and city names were less common in truthful reviews, which focus more on details about the hotel itself, like "small" or "bathroom."

"My husband and I stayed in the [hotel name] Chicago and had a very nice stay! The rooms were large and comfortable. The view of Lake Michigan from our room was gorgeous. Room service was really good and quick, eating in the room looking at that view, awesome! The pool was really nice but we didn't get a chance to use it. Great location for all of the downtown Chicago attractions such as theaters and museums. Very friendly staff and knowledgable, you can't go wrong staying here."

SLIGHT DECEPTIVE INDICATORS High adverb use "Very" and "really" are both used twice; "here" is used once. High verb use

"Get", "go", "use",
"can't", "didn't",
"eating", "had",
"looking", "stayed",
"was" (three times),
"were."

Use of "!" and positive emotion

Deceptive reviews tend to use exclamation points, while truthful reviews used more punctuation of other kinds, including "\$."

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- lack of spatial, sensorial details (Vrij et al., 2009)
- lack of descriptive adjectives: low, small, shiny
- less use of prepositions

A focus on who Greater use of Direct mention of first-person singular where they stayed they were with In this example, "My Fake reviews tend to use Hotel and city names were less. husband;" also words "I" and "me" more often. common in truthful reviews, which like "family." focus more on details about the hotel itself, like "small" or "bathroom," "My husband and I stayed in the [hotel name] Chicago and a very nice stay! The rooms were large and The view of Lake Michigan from our room CO ervice was really good and quick, Wat

#### instead, story telling:

- -- why they were there: "vacation", "business", "anniversary"
- -- whom they were with: "husband", "family"

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- exaggeration, words over the top:
  - "fantastic", "luxurious", "gorgeous", "awesome"
- superlatives: "the most", "best", "ever"
- certainty: "absolutely", "definitely", "for sure"

vs, which out the hotel room."

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Increased level of "first person singular" "I", "me", "my", "mine"

In contrast to psychological distancing (Newman et al., 2003)

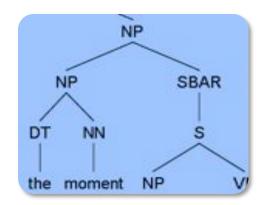
→ deception cues are domain dependent

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## Two Follow-up Work

- Syntax Improves Deception Detection (Feng et al., ACL 2012)
  - --- 3 product review dataset
  - ---1 essay dataset (Mihalcea and Strapparava (2009))



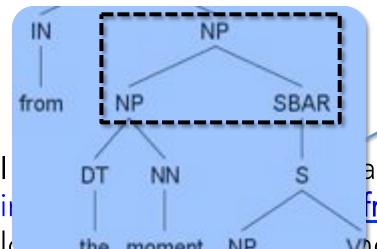
② Natural V.S. Distorted Distributions of Opinions (Feng et al., ICWSM 2012, best paper runner up)







Feng et al. ACL 2012



More of this syntactic structure in deceptive product reivews

a christening with my fiancé. I was from the moment I checked in. The modern with color and furnishings.

Front desk staff was pleasant and helpful, especially Susan, who quickly suggested and reserved a table for us at Keefer's Steakhouse for a late dinner. The room itself was fabulous. Extremely comfortable King sized bed, dual head shower, breathtakingly beautiful views, I couldn't ask for more. Next I was treated to a facial as my fiancé took a short run through the city. After a day full of shopping we retired to our room and ordered room service that was on time and delicious.

#### Conclusion (Part I – Deception)

- Learning to read the "intent" of the author, even a hidden one.
- Humans not good at this task.
- Computers may at times perform better than humans, even without full blown semantic understanding.
- Data-driven discovery of insights to complement hypothesis-driven research
- Domain-dependency of deception cues

Ganganath, Jurafsky, McFarland (EMNLP 2009)

→ computers predict flirtation intention better than humans can, despite humans having access to vastly richer information (visual features, gesture, etc.).

#### Conclusion (Part I – Deception)

- Much revelation in "HOW" it is said.
  - → Deceptive reviewers write like novelists,
  - → truthful reviewers write like journalists,
  - →even POS distribution alone can achieve over 70%.
- Syntactic patterns require more attention.
- Need more expressive statistical models to analyze a richer set of elements in writing style

I really loved my stay at the Talbott. My room was amazing! The bathroom (and I am VERY picky about hotel bathrooms) had ample room for all of my stuff, which is a bonus for me. The staff treated me really well and they were very friendly. I was afraid that I'd get a little lost, since it was my first trip to Chicago, but the staff helped me navigate to the downtown area (Rush St./Michigan Ave.-- which are \*very\* close by). The room service is 24 hours, which for me, was a bonus because I am up mostly during the nights. This is the \*only\* place I will ever stay if I visit Chicago again...

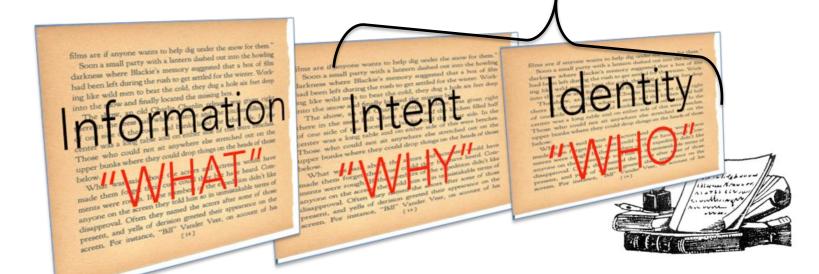
Stayed at the Monaco for a romantic weekend getaway and it was simply fantastic. Very convenient for walking to museums, shopping and park nearby. The room has a great box window that you can sit in and enjoy the view. We also requested a goldfish which was a pleasant surprise and added to the charm and uniqueness of the hotel. Helpful staff, wifi, Aveda products, decent restaurant downstairs for brunch, easy to get a taxi and nothing beats the location. I would definitely recommend staying at this hotel, for business or pleasure.

## From Language to the Mind

#### Outline of the talk:

- l. Deceptive Reviews and Essays
  - Success of Novels
- III. Connotation of Words

"HOW" it is said i.e., **Writing Style** 



## Predicting the success of novels

Novelty
Novelty
Style of writing
Story line



Social context

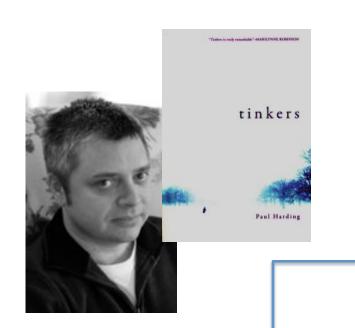
Luck !

## Can Computers Predict the Success of Novels without Really Reading the Book?

- based <u>only</u> on writing style
- stylistic correlates of successful novels?

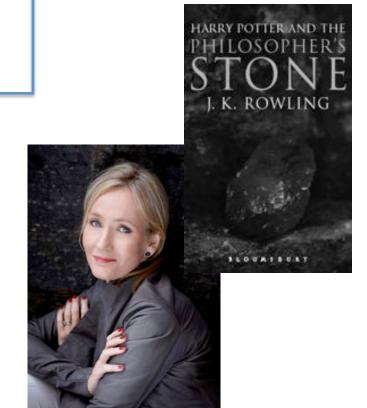


#### Publishers do make mistakes



Rejected ~12 times before publication.

Paul Harding's "Tinkers" that won 2010 Pulitzer Prize for Fiction was rejected couple times before publication.



## Can Computers Predict the Success of Novels without Really Reading the Book?

- based <u>only</u> on writing style
- stylistic correlates of successful novels?



## How to define success

## How to quantify success

## Popularity v.s. Literary Quality



THE NEW YORK TIMES BOOK REVIEW Best Sellers

#### \$24.95.) Trang Martinez suspects her Pilates instructor may also be a victous serial killer. SAGEKNIGHTS OF BARKHORN, by Gerry Burdon. 1 3 2 (Morrow, \$26,95.) Astrid Southlighter attempts to reclaim the throne from the wicked Scarking clan-The fifteenth volume of the "filoodrealms" series. THE BALTHARAR TABLET, by Tim Drew. (Doubledge, \$24.95.) The murder of a cardinal leads a Yale professor and an underwear model to the Middle East, where they uncover closs to a conspiracy kept hidden by the Sheiners. GREAT FIRM, by Lie Martin, (Sirson & Schuster, \$ 18 \$23.95.) The Biblical story of Josub, reteld from the point of view of the whole: NICE BOYLE'S SHOCK BLADE: LYNCHPIN, by Simon Moskowitz, (Broadman & Holman, \$24,99.) After 5 a coup by Admiral Chao threatens to destroy the Internet, the ShockBlade team is forced to ally with their Chinese mult.

MINDSTRETCH, by Parocla McLaughlin, (Warner,

FICTION

#### NONFICTION

CRACKED LIKE TEETIS, by Denter Eagan, (Morrow, \$25.95.) A memoir of petty crime, drunken brawls, and recovery, by a winter who was addicted to point thinner by age nine.

EMPANADAS IN WORCESTER, by James Wirzbicks. 2 (Farar, Straus & Giroux, \$27.50.) Traveling from Khartours to Madras to Phode Island, a commenta-

tor for CNN suggests globalization means a stranger but friendlier world in the 21st century.

WRONG: THE LIBERAL FLAN TO HIJACK YOUR LIFE

AND PERVERT YOUR KIDS, by Katie Crispin.

3 (ReganDooks/HarperCollins, \$25,95.) The lust of TVs Spranbourch's Land TV's "Smashroouth" takes aim at 'Hollywood mindmolesters," media jihadis," public school teachers,

MEEDS IMPROVEMENT IN ALL AREAS, by Margin Kilbs with Sean Boyland. (ReagonBooks/Harper-Collins, \$29.95.) An attack on President George W. Bush, written by his former kindergarden teacher

SOCKETRAPS AIN'T FOR EATING, by J. D. Proggenon. (St. Martin's, \$29.95.) The former last 7 days

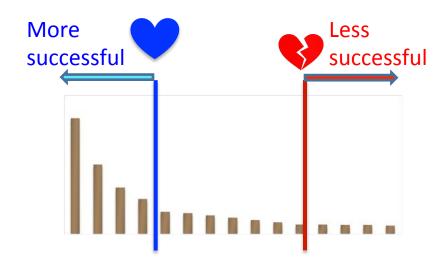
last 30 days





#### Dataset

- Project Gutenberg
  - free ebooks.
  - Title, author, genre, download count.
- 50 books per class, 8 genres.





#### Dataset

- Project Gutenberg
  - offers over 40,000 free ebooks.
  - Title, author, genre, download count.
- 50 books per class, 8 genres.
- <=2 books per author.</li>





## Stylistic Elements as Features

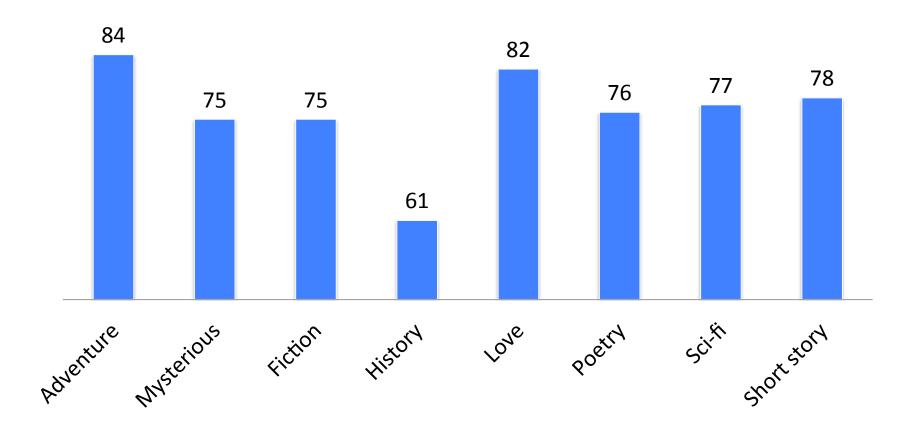
- Lexical Choices
  - unigrams / bigrams
- Word Categories
  - Distribution of POS tags
- Constituents
  - Distribution of Phrasal & Clausal tags in PCFG trees
- Grammatical Rules
  - CFG rules (e.g. NP^VP → NP PP , SBAR → S WHNP )

#### Experiments

#### Setup

- Feature encoding: tf-idf
- 80% training, 20 % testing
- 5-fold cross validation
- LIBLINEAR (Fan et al., 2008) with L2-regulization

#### Prediction Results

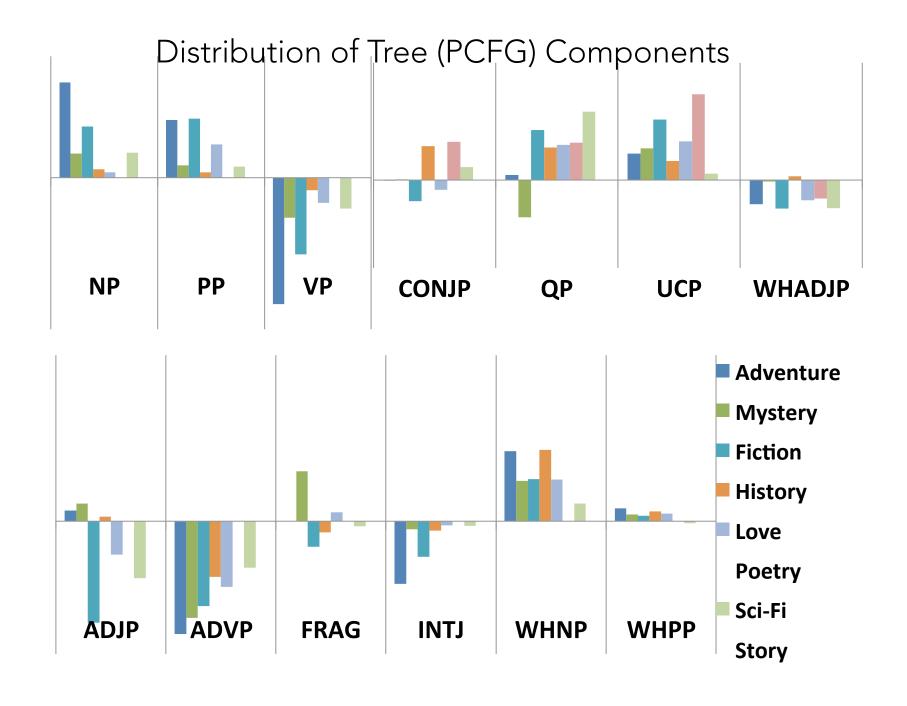


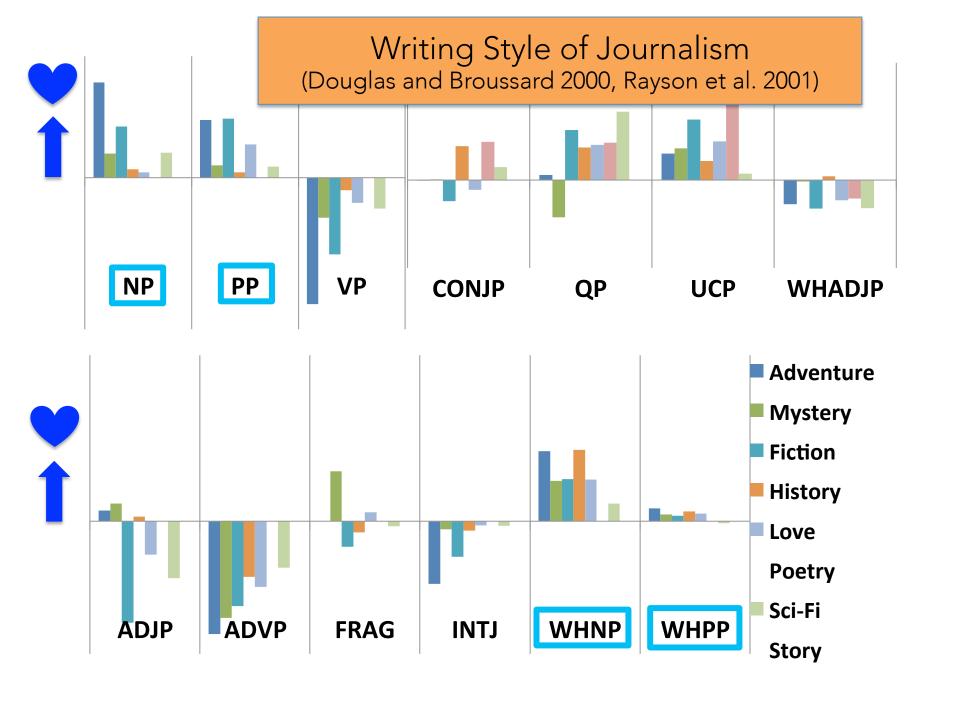
## This is Surprising Because...

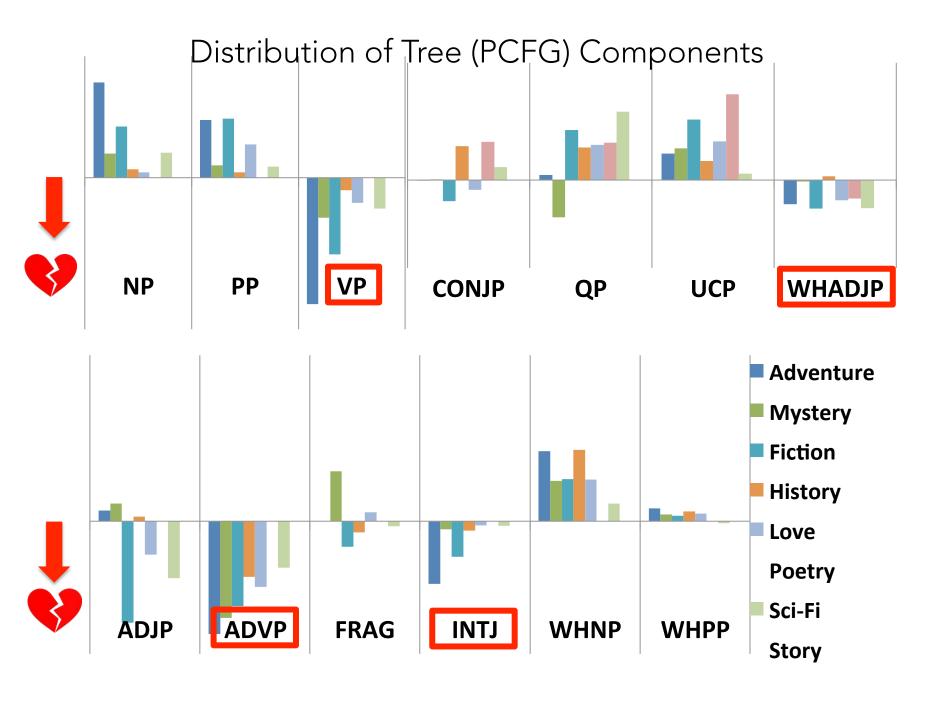
- Not considering any other influencing factor, not actually understanding the story, only looking at writing styles
- Different writers have wildly different writing styles. Should there even be stylistic commonalities shared by those different individuals?
- Testing: only the books by previously unseen authors (who presumably have his/her own unique writing style)

## Secret Elements in Successful Novels

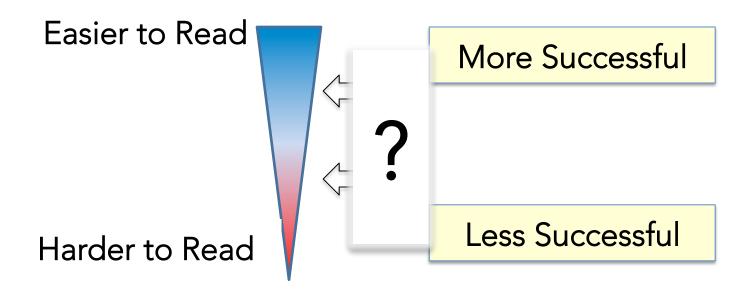
(only as correlates, not to be confused as causality)





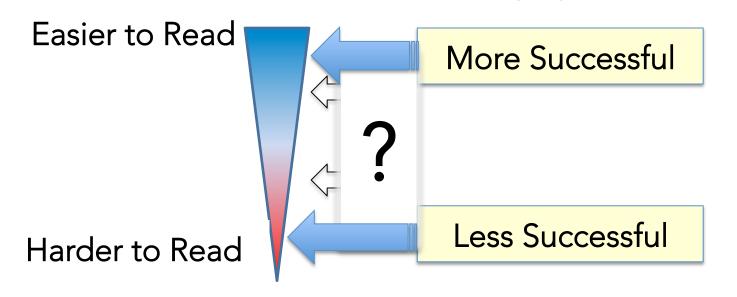


## Readability & Literary Success



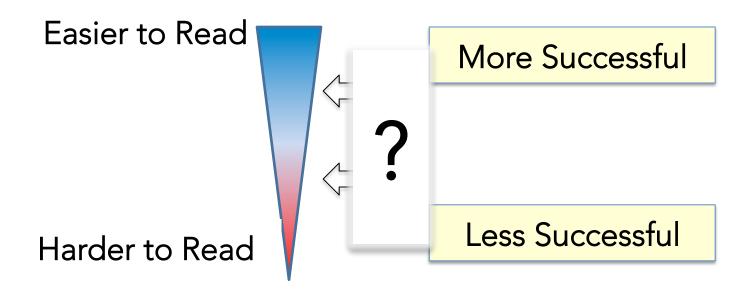
## Readability & Literary Success

Success in Academic Journals (best paper awards)

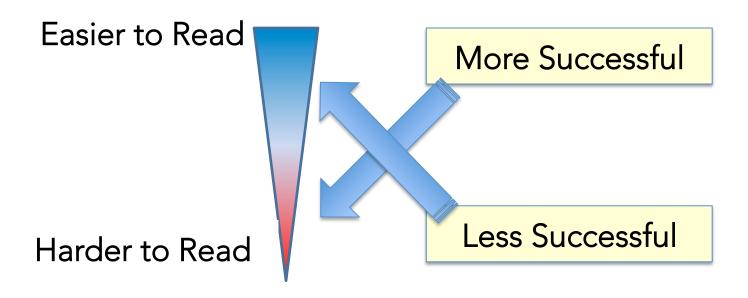


Sawyer et al (2008) @ Journal of Marketing

# Readability & Literary Success



# Readability & Literary Success



- 1. Increased use of VP= better readability (Pitler and Nenkova (2008)
- Readability Indices:

METRIC	More Successful	Less Successful
FOG index	9.88	9.80
Flesch index	87.48	87.64

#### Insights into Lexical Choices (w.r.t. Adventure Genre)



- verbs that are explicitly descriptive of actions and emotions: want, went, took, promise, cry, shout, jump, glare, urge
- extreme words: never, very, breathless, absolutely, perfectly
- cliche: love (desires, affair), body parts (face, arms, skin), obvious locations (beach, room, boat, avenue)

More successful: showing

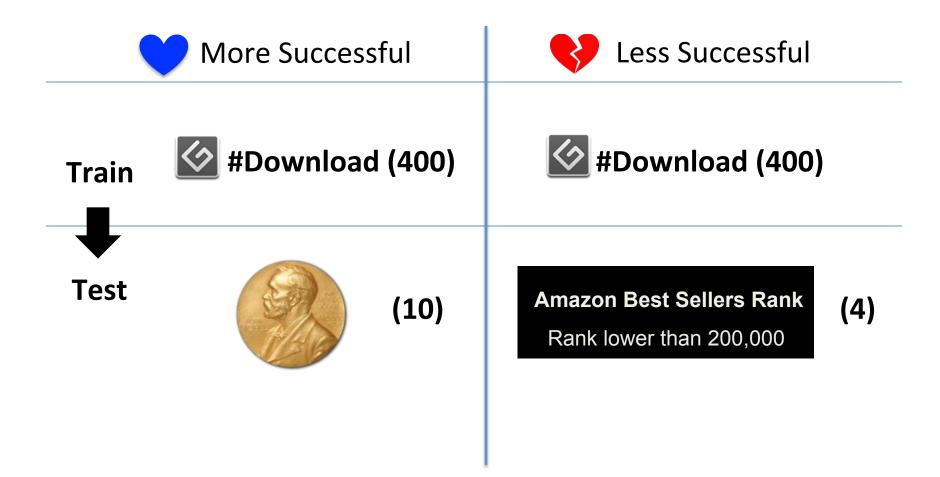
- verbs that describe thought-processing: recognized, remembered
- verbs for reports or quotes: said
- prepositions: up, into, out, after, in, within
- discourse connectives: and, which, though, that, as, after

except for "think". which is a more direct and general word

# Testing on Literature beyond Project Gutenberg

To validate whether the "download" counts of Project Gutenburg is a reasonable quantification of success

### Training on Project Gutenburg, testing on...



### Training on Project Gutenburg, testing on...



Download counts at Project Gutenburg reflect

more on literary quality than commercial success

#### Three Classifiers

- KL-divergence based
  - Distribution of phrasal & clausal tags of PCFG trees
  - Only 26 features, no lexical information
  - Deliberately deficient information to check whether "high-level syntactic commonalities" exist among highly successful novels.
  - Classification based on KL divergence
- Unigram-feature based
- PCFG-grammar rule based
  - including rules covering leaf nodes

# Prediction Results = avg 80%

(all results, no cherry picking)

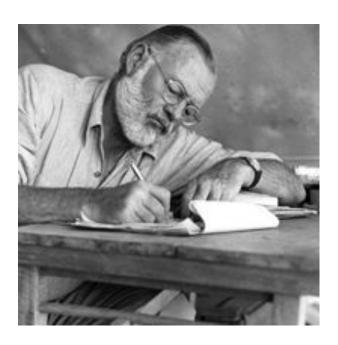


Classifier used	# of correct prediction / 10 books
KL Divergence	8/10
SVM with Unigram features	10/10
SVM with PCFG features	10/10



Classifier used	# of correct prediction / 10 books
KL Divergence	3/4
SVM with Unigram features	3/4
SVM with PCFG features	2/4

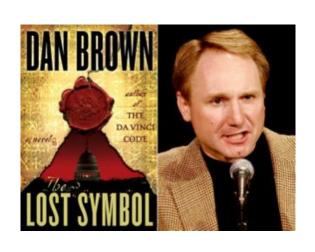
# "The old man and the sea" by Ernest Hemingway



Signature style: minimalism 70% simple sentences.

Classifier used	correct prediction ?
KL Divergence	no
SVM with Unigram features	yes
SVM with PCFG features	yes

# "The lost symbol" by Dan Brown



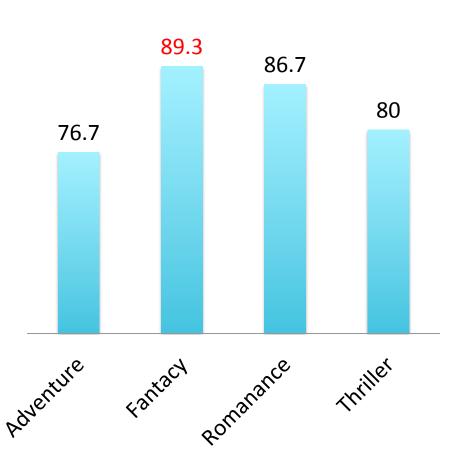
Significant criticisms on the quality of writing despite the commercial success

Classifier used	correct prediction ?
KL Divergence	yes
SVM with Unigram features	yes
SVM with PCFG features	yes

How about Movie Scripts?

# Predicting the Success of Movie Scripts

- movie script dataset (Danescu-Niculescu-Mizil and Lee, 2011)
- quantifying success: IMDb ratings
  - More successful : >= 8
  - Less successful: <= 5.5</p>
- over 11 genres
- 15 movies per class, per genre
- good perf in some genres, but not all. more investigation with larger dataset needed
- additional factors (actors, directors, budgets) are likely to be more important in this domain

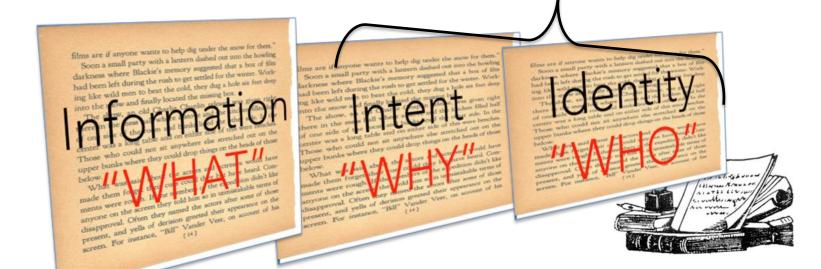


# From Language to the Mind

#### Outline of the talk:

- I. Deceptive Reviews and Essays
- II. Success of Novels
- Connotation of Words

"HOW" it is said i.e., Writing Style



#### Con notation

"com-" ("together or with") | "notare" ("to mark")

Commonly understood cultural or emotional *association* that some word carries, in addition to its explicit or literal meaning (denotation).

Words	Connotation
music scientist surfing rose	positive
flu emission deforestation bedbug	negative



Creating an exotic feeling by "showing"

the most elegant and unique table that you will never find anywhere else, this absolute exotic beauty will add an antique warmth to your living room.

Part sculpture, part table, all artisanal. Craftspeople in Jaipur, India, hand carved the delicate rosettes on this low-lying solid mango wood table, which takes its original inspiration from a ceremonial stool used by Bamileke royalty in the African country of Cameroon.



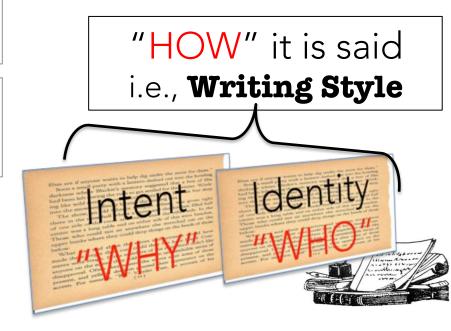
# Connotation: a Dash of Sentiment beneath the Surface Meaning

#### Motivation:

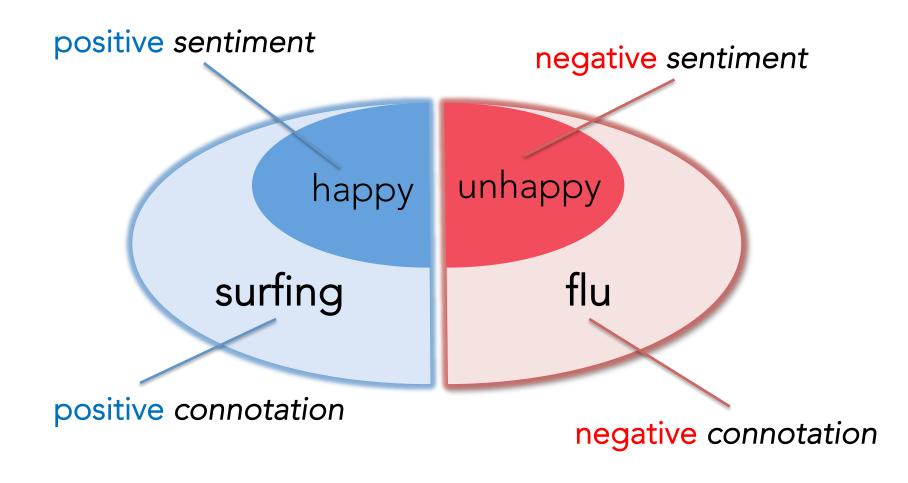
- 1. Intent
- → overtone / undertone of the writing that the author intends to deliver
- 2. An element of writing style
- → showing v.s. telling

In comparison to sentiment analysis:

- → more nuanced sentiment
- → subjectivity via seemingly objective descriptions



#### Sentiment vs. Connotation



# Key Insight: "Connotative Predicate"

#### Connotative Predicate:

(Feng et al. 2011)

- A predicate that has selectional preference on the connotative polarity of some of its semantic arguments.
- Semantic Prosody (Sinclair 1991, 2004, louw 1993)

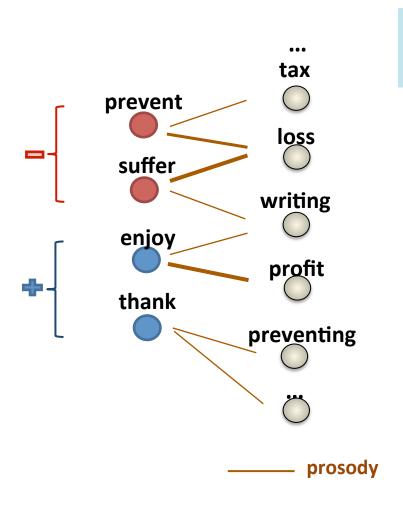
	Preference on arguments	Examples
suffer		"suffer coldness"
cure		"cure cancer"
cause		"cause emission"

# 20 Positive Connotative Predicates

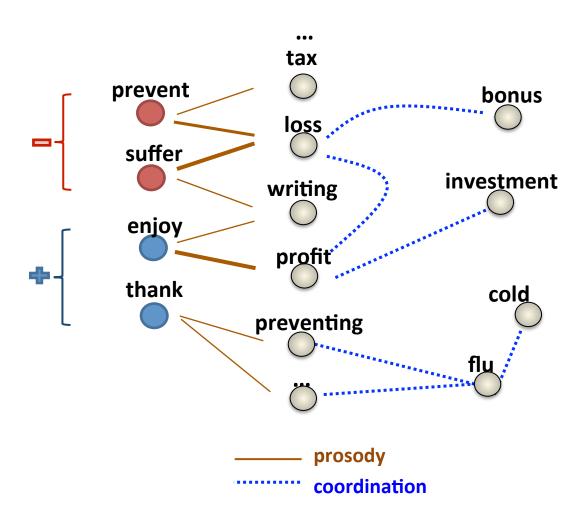
accomplish, achieve, advance, advocate, admire, applaud, appreciate, compliment, congratulate, develop, desire, enhance, enjoy, improve, praise, promote, respect, save, support, win

# 20 Negative Connotative Predicates

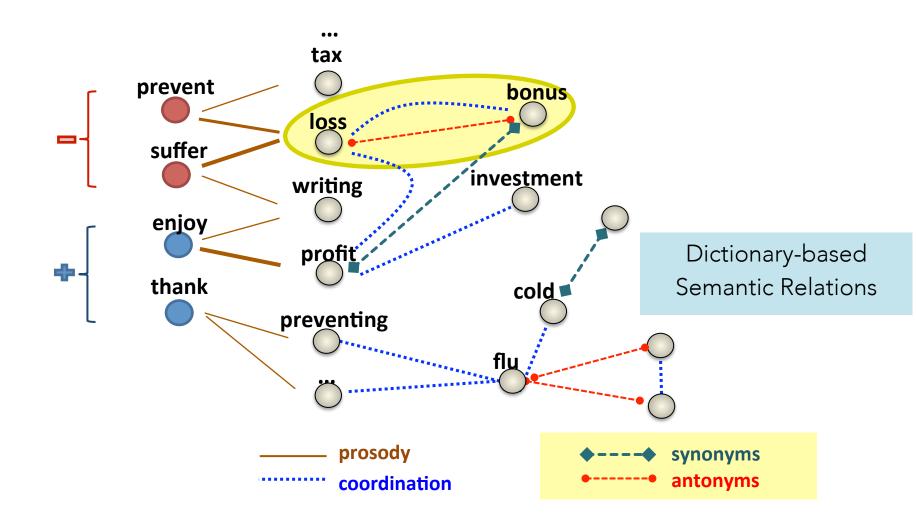
alleviate, accuse, avert, avoid, cause, complain, condemn, criticize, detect, eliminate, eradicate, mitigate, overcome, prevent, prohibit, protest, refrain, suffer, tolerate, withstand

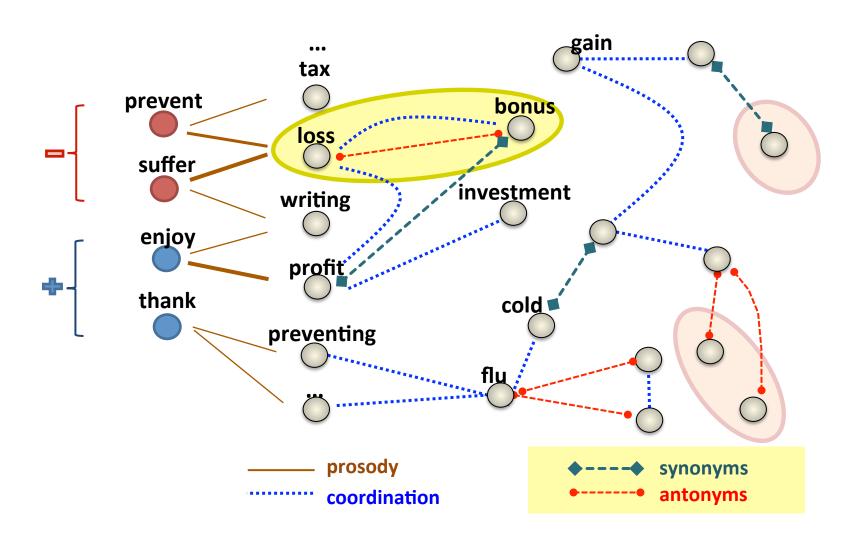


Semantic prosody (Connotative Predicates – Arguments)



Semantic Parallelism across coordination (X and Y)





# Connotation Assignment as Constraint Optimization

- 1. Integer Linear Programming
  - 2. Linear Programming

~1 million variables ~2 million constraints

$$F = \Phi^{prosody} + \Phi^{coord} + \Phi^{syn} + \Phi^{ant} + \Phi^{neu}$$
 $\Phi^{prosody} = \sum_{i,j}^{\mathcal{R}^{pred^+}} w_{i,j}^{pred^+} \cdot x_j + \sum_{i,j}^{\mathcal{R}^{pred^-}} w_{i,j}^{pred^-} \cdot y_j$ 
 $\Phi^{coord} = \sum_{i,j}^{\mathcal{R}^{coord}} w_{i,j}^{coord} \cdot (dc_{i,j}^{++} + dc_{i,j}^{--})$ 
 $\Phi^{syn} = W^{syn} \sum_{i,j}^{\mathcal{R}^{syn}} (ds_{i,j}^{++} + ds_{i,j}^{--})$ 
 $\Phi^{ant} = W^{ant} \sum_{i,j}^{\mathcal{R}^{ant}} (da_{i,j}^{++} + da_{i,j}^{--})$ 
 $da_{i,j}^{++} \leq x_i - da_{i,j}^{++} \leq x_i - da_{i,j}^{--} \leq y_i - da_{i,j}^{-$ 

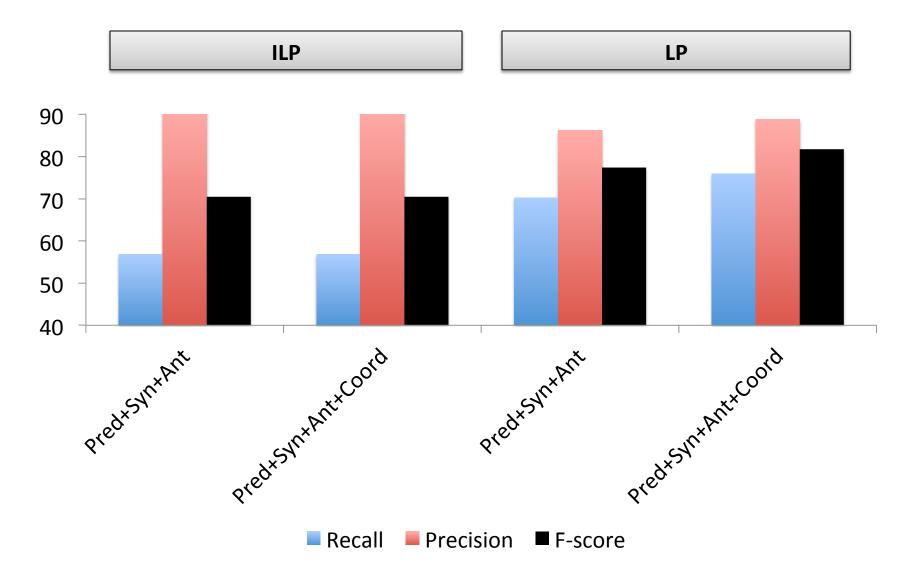
$$ds_{i,j}^{++} \le x_i - x_j, \quad ds_{i,j}^{++} \le x_j - x_i$$

$$ds_{i,j}^{--} \le y_i - y_j, \quad ds_{i,j}^{--} \le y_j - y_i$$

$$da_{i,j}^{++} \le x_i - (1 - x_j), \quad da_{i,j}^{++} \le (1 - x_j) - x_i$$

$$da_{i,j}^{--} \le y_i - (1 - y_j), \quad da_{i,j}^{--} \le (1 - y_j) - y_i$$

## ILP/LP Comparison with MPQA

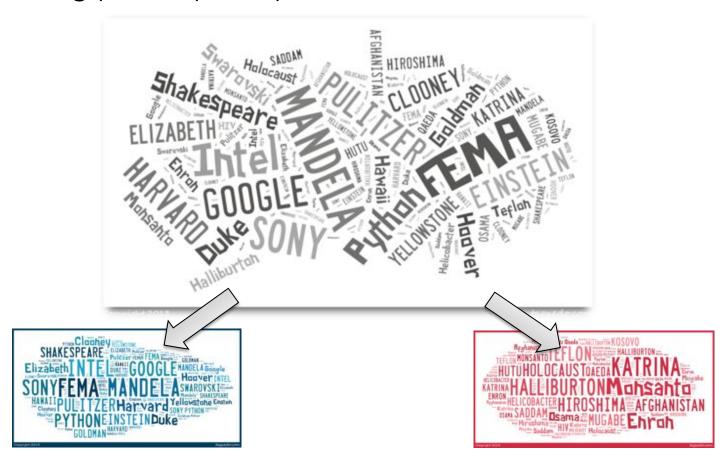


# Learning connotation of real world entities

Positive	Negative
FEMA, Mandela, Intel, Google, Python, Sony, Pulitzer, Harvard, Duke, Einstein, Shakespeare, Elizabeth, Clooney, Hoover, Goldman, Swarovski, Hawaii, Yellowstone	Katrina, Monsanto, Halliburton, Enron, Teflon, Hiroshima, Holocaust, Afghanistan, Mugabe, Hutu, Saddam, Osama, Qaeda, Kosovo, Helicobacter, HIV

# Potential Application - I

• Learning public perception on named entities.



# Potential Application - II

#### Choosing the right word:

"Jack the Giant Killer" v.s. "Jack the Giant Slayer"

- Slayer has more of "fantasy" connotation
- Killer has more of "crime" connotation

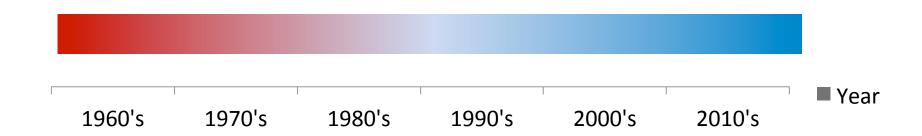




# Potential Applications - III

Tracking the connotation of words over time:

• e.g., "geek"



#### Conclusions & Future Work

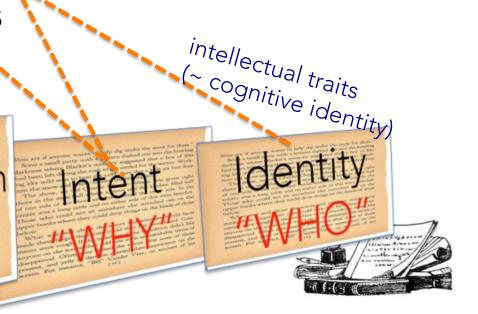
- First broad coverage connotation lexicon
- Comparative evaluations of multiple algorithms.
- Available at
- <a href="http://homes.cs.washington.edu/~yejin/connotation">http://homes.cs.washington.edu/~yejin/connotation</a>

#### Need work for:

- Dealing with WSD and MWE issues in learning
- More interesting dimensions of connotations

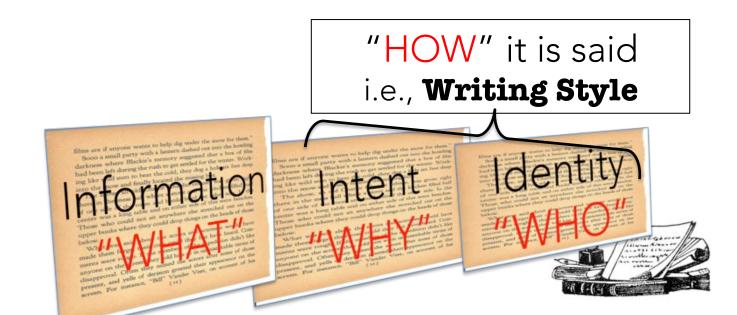
# From Language to the Mind

- I. Deceptive Reviews (ACL 2011)
- II. Success of Novels (EMNLP 2013)
- III. Connotation of Words



#### Research Outlook

- Many more surprising and impactful applications
   --- yet to be discovered, formulated, and explored!
- 2. Computers may at times perform better than humans.
- 3. NLP for Digital Humanities (... and for Humanities)
  - --- Data-driven discovery of insights vs. hypothesis-driven



#### NLP for Social Good

- When our work was first published in 2011, no clear legal regulations against fake reviews.
- Not any more! New York law enforcement charged 19 firms \$350,000 for facilitating fake reviews (Sep 2013).
  - (not based on automatic detection)



#### NLP for Social Good

#### **EMNLP 2013:**



"Where Not to Eat? Improving Public Policy by Predicting Hygiene Inspections Using Online Reviews."



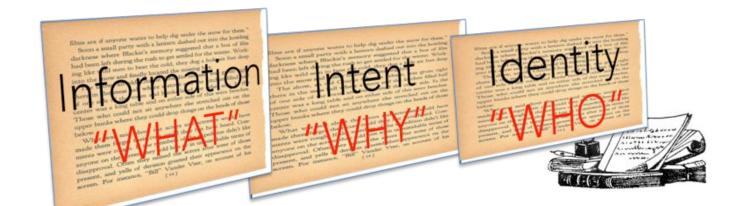
Using inspection records from https://Data.KingCounty.gov/

--- collaboration with Mike Luca @ Harvard Business School



#### Research Outlook

- Many more surprising and impactful applications
   yet to be discovered, formulated, and explored!
- 2. Computers may at times perform better than humans.
- 3. NLP for Digital Humanities (... and for Humanities)
  --- Data-driven discovery of insights vs. hypothesis-driven
- 4. Expressive statistical models to analyze a richer set of stylistic elements in writing style: "deep syntax", "discourse", "plot"



# Bibliography (2011 – 2013)

- I. Deception & Public Opinion
  - **EMNLP** 2013 Where Not to Eat? Improving Public Policy by Predicting Hygiene...
  - ☐ ICWSM 2012 Distributional Footprints of Deceptive Product Reviews.
  - ☐ ACL 2012 Syntactic Stylometry for Deception Detection
  - □ ACL 2011 Finding Deceptive Opinion Spam by Any Stretch of the Imagination.
- II. Authorship & Writing Style
  - EMNLP 2012 Characterizing Stylistic Elements in Syntactic Structure.
  - □ CoNLL 2011 Gender Attribution: Tracing Stylometric Evidence Beyond Topic...
  - □ ACL 2011 Language of Vandalism: Improving Wikipedia Vandalism Detection...
- III. Connotation
  - □ ACL 2013 Connotation Lexicon: A Dash of Sentiment Beneath the Surface Meaning.
  - EMNLP 2011 Learning General Connotation of Words using Graph-based Algorithms.
- IV. Literary Success & Linguistic Creativity
  - EMNLP 2013 Success with Style: Using Writing Style to Predict the Success of Novels.
  - EMNLP 2013 Understanding and Quantifying Creativity in Lexical Composition.

# Media Coverage (Highlights 2011-2014)

[ACL 2011] Finding Deceptive Opinion Spam by Any Stretch of the Imagination.









☐ [ICWSM 2012] Distributional Footprints of Deceptive Product Reviews.







☐ [EMNLP 2013] Success with Style: Using Writing Style to Predict the Success of Novels.









☐ [EMNLP 2013] Where Not to Eat? Improving Public Policy by Predicting Hygiene...



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Claire Cardie, Jeffrey Hancock, Professor Rob Johnson, Michael Luca













