

Specifications and the GroupThink exercise

Please from groups of 5-6 students.

Add a group name here: PollEv.com/renejust859

Background

- GroupThink exercise: in-class activity
 - Developed by Michael Ernst & John Chapin, MIT UPOP Program
- Provides experience with building a specification from a set of requirements as part of a team
- Demonstrates the challenge of making sure everyone is on the same page

Time plan

- 12:30-12:40 Intro and set up
- 12:40-12:55 Team discussions
- 12:55-1:15 Game – 5 questions
- 1:15-1:20 Scores and discussion

Please form groups of 5-6 students.

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Bundestag Sound System, 1992

No sound from speakers in new building

- system requirement:
no feedback
- new all-glass room

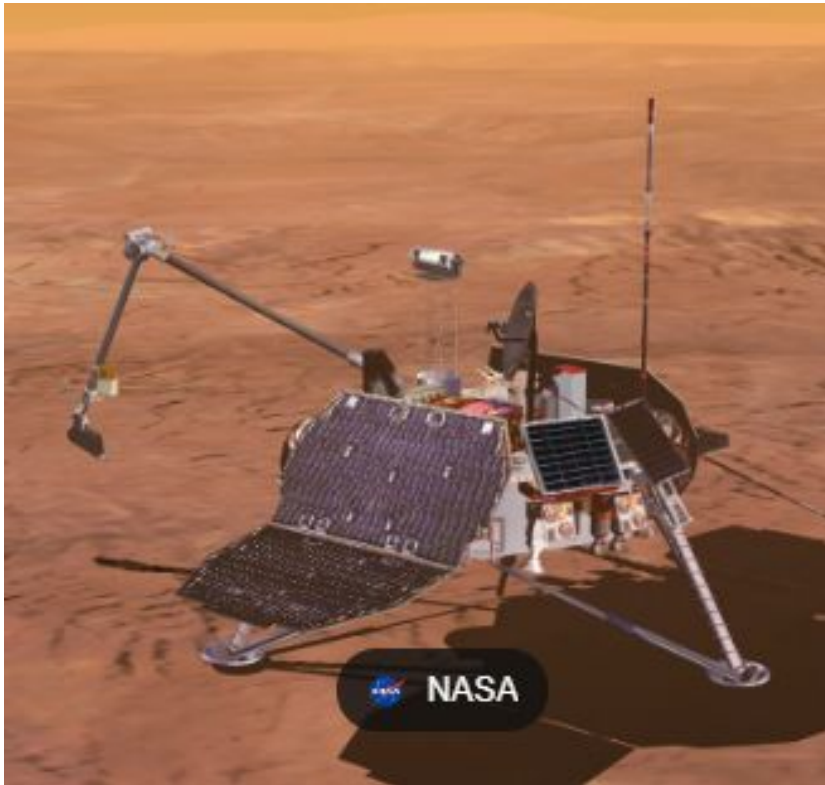
"This glass does not absorb the sound. The computers, detecting feedback, turn down the volume. A steady state is only achieved when the microphones are turned off."

- Dr. Debora Weber-Wulff



Mars Polar Lander, 1999

Crashed while landing on Mars



- Sensor felt vibrations when legs deployed
- Software interpreted vibrations as vehicle had landed
- Engine shut down during descent – 40 meters above the surface

"There was no software requirement to clear spurious signals prior to using the sensor information to determine that landing had occurred."

- Mars program independent assessment team

Specifications matter

- A specification:
 - connects customer and engineer
 - ensures parts of implementation work together
 - defines correctness of implementation
- Therefore, everyone must understand specs
 - Designers, implementers, testers, managers, marketing, technical support, ... users!
- Good specifications are **essential**
- It's difficult to create a specification that is complete, consistent, precise, and concise

GroupThink game

Set up:

- As a team, specify behavior of a desktop telephone
- Individually, answer questions about its behavior

Goal:

- All team members give same answer
(there are multiple correct answers)
- No defaults based on the game (e.g., "always A")

Desktop telephone

Handset (speaker and microphone)

Keypad

talk

redial

ansmachine

end

24-character display

Answering machine



Current Design Document

General requirements and specification:

https://homes.cs.washington.edu/~rjust/courses/CSE403/phone_spec.html

or

<https://tinyurl.com/3ujt3dv6>

Requirements

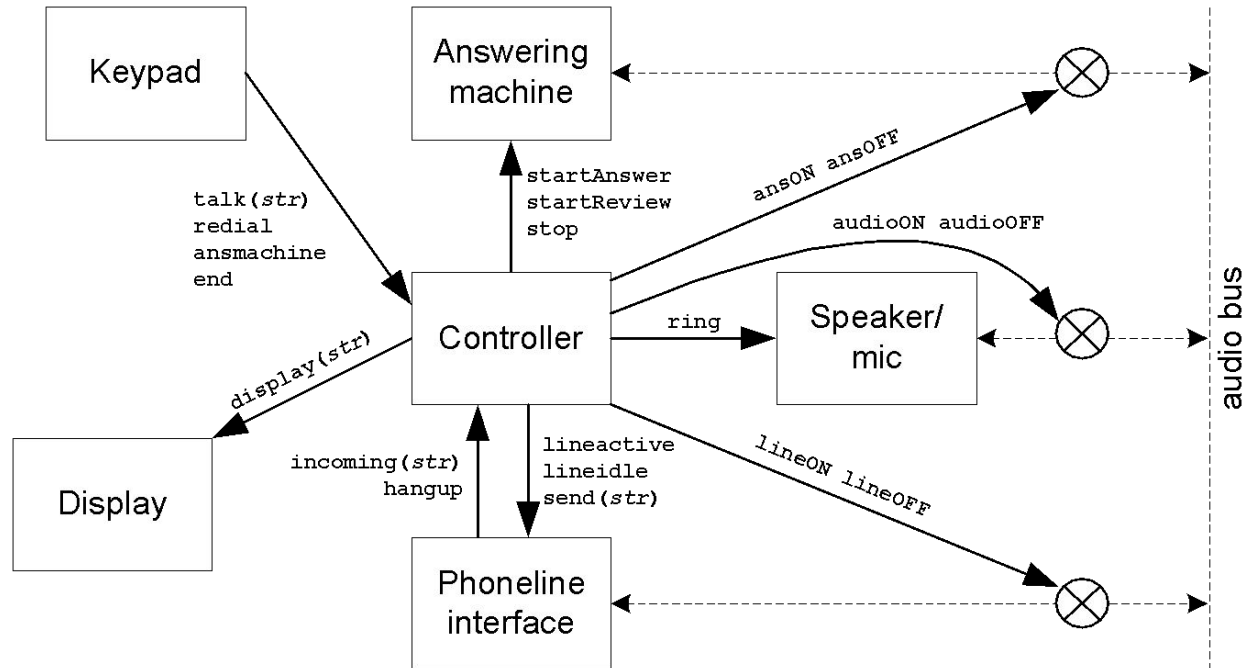
- Display indicates current functionality
- Answering machine picks up after 2 rings

You decide other aspects of system behavior

Definitions

- **lineidle**: The phone is hung up or “on hook.”
Your phone uses the *end key* instead.
- **lineactive**: The phone is picked up or “off hook.”
Your phone uses the *talk key* instead.
- **ring signal** A signal sent over the phone line, which causes a traditional phone to ring. The phone company only sends a ring signal **if** it detects the **lineidle state**.

System architecture



Goal: specify behavior based on system state

Example question

The user is connected to an outside party.
The outside party hangs up.

What state is the phoneline in?

- A. Lineactive (the user hears dialtone)
- B. Lineidle (the user does not hear dialtone)

Individually write your answer (A or B) on a piece of paper, fold, and put in middle of table.

Put your answer on PollEv: [PollEv.com/renejust859](https://pollev.com/renejust859).

Scoring

Open the papers

1. Score the number of points equal to the count of your most common answer
2. If the count of your most common answer is 4 or more (close to your whole team answered the same), you'll get 10 points

Raise hand when everyone on team has answered and write down your score

As a team

You have 15 minutes to discuss and agree
on the system's behavior

Then we'll ask you some more questions
about it
(that you'll answer individually)

Phone spec: <https://tinyurl.com/3ujt3dv6>

PollEv: [PollEv.com/renejust859](https://poll-ev.com/renejust859)

Groupthink Game Questions

The user makes a phone call to 253-1234.
While still connected, the user presses **redial**.
What happens?

- A. No action occurs
- B. Dials 253-1234
- C. Makes line go lineidle, dials 253-1234
- D. Makes line go lineidle, makes line go lineactive, dials 253-1234

The user is connected to an outside party.

The outside party hangs up.

What state is the phoneline in, can the user hear dialtone?

- A. The phoneline is lineactive, and the user hears dialtone until the user presses **end**
- B. The phoneline is lineactive; the user does not hear dialtone because the **lineOFF** message has been sent
- C. The phoneline is lineactive; the user does not hear dialtone because the **audioOFF** message has been sent
- D. Both B and C
- E. The phoneline is lineidle, and the phone will ring if the phone company sends a ring signal

The user enters 2530945.

Before the user presses **talk**, the phone company sends a ring signal.

Then, the user presses **talk**.

What happens?

- A. The telephone makes the outgoing call; the incoming call gets a busy signal
- B. The telephone makes the outgoing call; the incoming call is hung up on
- C. The user is connected to the incoming call, then both parties hear the 7 touchtones for "2530945" played over the line
- D. The user is connected to the incoming call, and neither party hears the touchtones

The phone company sends a ring signal with a caller ID string that is 30 characters long.
What is the final state of the display?

- A. Displays first 24 characters
- B. Displays last 24 characters
- C. Displays last 6 characters
- D. Repeatedly displays entire caller ID info, 24 characters at a time

The phone rings, and after 2 rings, the answering machine picks up.

The user presses `talk` while the caller is recording a message.

What happens?

- A. The answering machine continues to record; the user cannot speak to the caller
- B. The answering machine continues to record; the user can speak to the caller
- C. The answering machine stops recording; the user cannot speak to the caller
- D. The answering machine stops recording; the user can speak to the caller

Scores and discussion

3 answers acceptable

The user makes a phone call to 253-1234.
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- D. Makes line go lineidle, makes line go lineactive, dials 253-1234

All answers acceptable

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2 answers acceptable (A is non-standard)

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Specifications: Wrap up

What happened in the game

- Created a specification
 - how did you approach the task?
 - did you write it all down?
- Saw its limitations
 - how would you revise it?
 - what ideas will you use in your project?

Why are specifications hard?

Technical view

- Complete
 - **last-number memory changed by TALK during call?**
- Consistent
 - **what to display if call arrives when reviewing msgs?**
- Precise
 - **does tones (string) send tones to audio bus?**
- Concise
 - **did you understand it?**

Why are specifications hard?

Management view

- This is where the fight happens between what you **want** and what you can **have**
- **Include**
 - all stakeholders
- **Decide**
 - smoothly and rapidly
- **Satisfy**
 - all constraints